

Ontic Engineering and Manufacturing, Inc. Warranty Policy – General Effective April 1, 2024

All warranty adjudication requests must receive prior approval from Seller before Buyer returns any material. The Seller's Return Material Authorization (RMA) number will authenticate the warranty request upon receipt at Seller's facility. The Seller will have sole right to accept or deny any warranty upon evaluation of returned item. Failure to have Seller's RMA number clearly marked on your documentation will invalidate warranty consideration.

The product warranty shall start on date of delivery to Buyer, except as noted below, and shall apply as follows:

Factory New Units*:	One (1) year
Overhaul*:	One (1) year or 2000 flight hours (documentation substantiating flight hours required), whichever occurs first
Repair*:	Six (6) months and limited to materials installed and labor performed during last repair activity
Detail Parts:	No Warranty - Guaranteed Conformity prior to installation

* **Note:** Any material returned and determined by Seller to have a No Fault Found (NFF) finding will result in charges to Buyer for inspection, test and recertification.

Seller warrants that all Factory New products furnished hereunder will be free from defects in material and workmanship under normal use and service for the time periods listed above. Seller's obligation is limited to the repair and/or replacement of such products returned to the Seller, transportation charges prepaid, within time periods listed above to the Buyer when examination thereof shall disclose them to Seller's satisfaction, to have been defective. This Warranty does not apply to any of Seller's products which have been opened, disassembled, repaired or altered by anyone other than Seller or subjected to improper installation, misuse or abuse as determined by Seller.

Except for the warranty coverage referenced above, Seller will not have any liability or obligation to customer or any other person for any claim, loss, damage, or expense caused in whole or in part, directly or indirectly, by the inadequacy of any products for any purpose, by any deficiency or defect in any product (whether or not covered by any warranty), by the use or performance of any products or by any failure or delay in Seller's performance hereunder, or for any special, direct, indirect, incidental, consequential, exemplary or punitive damages, however caused, including, without limitation, personal injury or loss or business or profit, whether or not customer will have informed Seller of the possibility or likelihood of any such damages.

This warranty policy is in effect unless superseded in writing.